

Customer Authorization

Energy Usage Release Form



To promote energy efficiency (“EE”) and implement improved EE opportunities for customers of Niagara Mohawk Power Corporation d/b/a National Grid (“National Grid”) and in connection with the measurement, verification, and evaluation of EE savings, and reporting of program performance for the Home Energy Savings Pilot Program, a Pay-for-Performance initiative (the “Program”), the customer for the below-listed service address hereby authorizes National Grid to release their energy use information to energy efficiency program administrators and/or designees (“Authorized Representatives”) listed below:

The Authorized Representatives include:

- Recurve, EE savings Measurement and Verification provider (Address)
- Portfolio Manager, EE service provider (Name of Company, Address)
- NYSERDA, partner pilot administrator (Address)
- Evaluation Contractor, NYSERDA’s third-party contractor for evaluation purposes
- Quality Assurance Contractor, National Grid’s third-party contractor for inspection purposes

The Customer understands and authorizes the following:

1. National Grid will provide monthly energy consumption and bill data for the National Grid account specified below to a platform that can be accessed by the customer’s Authorized Representatives
2. Customer Information will be used by the customer’s Authorized Representatives and National Grid to calculate energy efficiency and savings performance at the service address listed below (the “Premises”);
3. National Grid is not responsible for any reported issues by customers, including but not limited to work quality, financial offerings, and realized energy savings, and such issues will be addressed by the Portfolio Manager under their consumer dispute protocols.
4. The authorization will commence as of this date and terminates on the earliest of: (1) the date that Customer vacates the Premises; or (2) three (3) years post the installation of the measure(s) if (1) is non-applicable; or (3) ten (10) business days after the date that National Grid receives a written notice of rescission from Customer at the following email- HESPNatGrid@nysesda.ny.gov
5. By signing below customer confirms that the customer has read and understands the Terms and Conditions located on page 2 below and accepts and agrees to be bound by them.

Please complete the following:

Account holder name (as it appears on your bill):	Status (e.g., Tenant, or Owner):		
National Grid Electric Account #	Gas Account #		
Service address (as it appears on your bill)	City	State	Zip Code
Customer Signature	Telephone	Date	

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Terms and Conditions

1. Customer Eligibility — A Customer is eligible if they are (a) single-family residential National Grid electric customer, whose residence is located within National Grid's Onondaga, Oswego, and Oneida service territories and has received continuous electric service for a minimum of fourteen (14) consecutive months. Each Customer must provide a valid National Grid electric and gas (if applicable) utility account number.

2. Customer Information — The Customer hereby authorizes National Grid to release their Customer information including name, address, bill account number, and energy use information to the customer's Authorized Representatives and understands that such information will be kept confidential and used only for the purposes of EE savings measurement & verification and Program evaluation. Customer information may also be provided to federal and state governmental and regulatory agencies if requested under a protective order.

3. Customer Agreements with Portfolio Manager — National Grid has neither reviewed nor endorsed any agreements between the Portfolio Manager and Customer, including without limitation any financial agreements, with respect to or arising from the Program. It is the customers' responsibility to review and understand thoroughly all financial offerings, terms and conditions associated with the Program as presented by the Portfolio Manager.

4. Limitation of Liability — National Grid is not responsible for any reported issues by customers, including but not limited to financial offerings, work quality, realized energy savings, property damage, personal injury or death caused by the negligence, gross negligence or intentional misconduct of Portfolio Manager or its subcontractors. National Grid and its affiliates shall have no liability in connection with the Program. National Grid shall not be liable to the Customer for any damages in contract, tort (including negligence), or otherwise caused by any activities associated with these Terms and Conditions or the Program. National Grid shall not be liable for any consequential, special or incidental damages. Such disputes are to be addressed by the Portfolio Manager under their consumer dispute protocols.

5. Warranties, Disclaimers, and Disputes — National Grid does not guarantee or warrant any particular manufacturer or product or that the use or operation of any of the equipment installed by the Portfolio Manager will result in any level of savings or result in any measurable energy related benefit.